Instructions for Completing and Submitting the Request for Medicare Prescription Drug Coverage Determination Form

If your physician, other prescriber, or pharmacist tells you Gateway Health Medicare AssuredSM (“Gateway”) will not cover a prescription drug because it is not part of the formulary, exceeds the amount the Plan will cover, or requires prior authorization, you can complete this by filling out the Request for Medicare Prescription Drug Coverage Determination Form.

Your physician or other prescriber must submit a statement to support the request.

If someone is filling out this request for you, an Appointment of Representative Form must be submitted along with the Request for Medicare Prescription Drug Coverage Determination Form.

To request forms:

You may download the forms from our website at: www.MedicareAssured.com

Or, call Member Services: October 1 through February 14: 8 a.m. to 8 p.m., 7 days a week. February 15 through September 30: Monday through Friday 8 a.m. to 8 p.m. You may leave a voice mail message after-hours, Saturdays, Sundays, and holidays.

For Pennsylvania Residents: call 1-800-685-5209
For Ohio Residents: call 1-888-447-4505
For North Carolina Residents: call 1-855-847-6430
For Kentucky Residents: call 1-855-847-6380

TTY users should call 711

To complete the form:

Fill out the following sections:

- Enrollee’s/Requestor’s Information
- Name of the prescription drug you are requesting
- Type of Coverage Determination Request
- Prescriber’s Information with Prescriber Signature and Date (if applicable)

Your physician or other prescriber must submit a statement to support the request.
Gateway HealthSM offers HMO plans with a Medicare Contract. Some Gateway Health plans have contracts with Medicaid in the states where they are offered. Enrollment in these plans depends on contract renewal. Gateway HealthSM complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. Gateway HealthSM does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

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